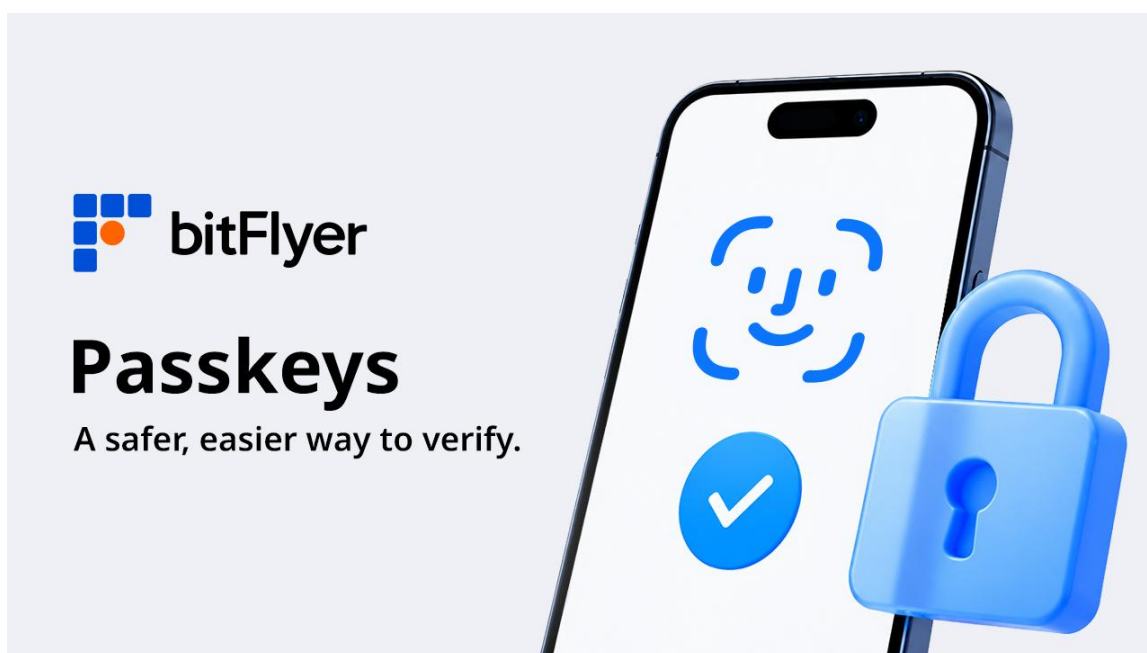


bitFlyer Introduces Passkey Verification to Strengthen Security

bitFlyer, Inc. (Head office: Minato-ku, Tokyo; Representative Director: Yuzo Kano; hereinafter “bitFlyer”) is introducing passkey verification for sensitive actions, such as crypto asset transfers to external addresses and Japanese yen withdrawals, starting Thursday, October 29, 2026.

Passkey verification is a phishing-resistant verification method that helps reduce the risk of unauthorized access and transfers resulting from stolen credentials. It also reduces the need for customers to check and enter verification codes, delivering both security and convenience.



Background

In recent years, cyberattacks targeting financial services, such as phishing scams and unauthorized access, have become increasingly sophisticated. This has made protecting customer assets more important than ever.

In response, bitFlyer has been working to strengthen verification for sensitive actions, such as sending crypto assets to external addresses and withdrawing Japanese yen, to keep its customers' assets even more secure. As part of these efforts, bitFlyer is now introducing passkey verification.

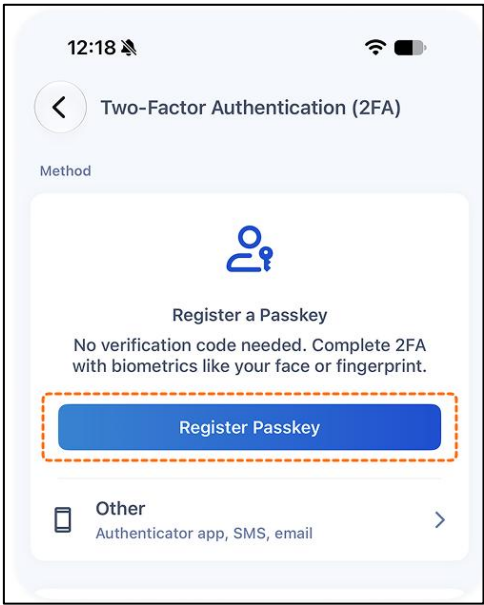
What Is Passkey?

Passkey is a verification method that confirms a user's identity through face recognition, fingerprint recognition, or screen-unlock PIN on their smartphone or computer.

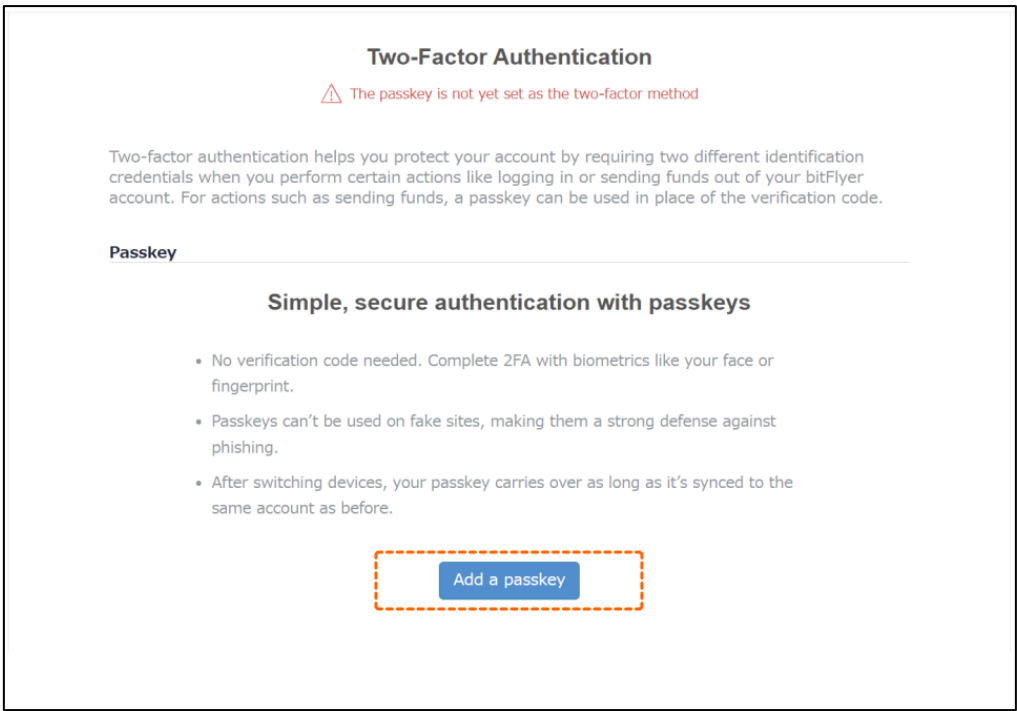
Compared with conventional verification codes, passkeys are more resistant to phishing scams and help reduce the risk of unauthorized access.

Customers with a registered passkey also no longer need to check and enter verification codes, making the process faster and smoother.

< App >



< Web >



Key Details

Launch date

Thursday, October 29, 2026

Supported actions

Passkey verification is available for the following actions:

- Sending crypto assets to external addresses
- Registering external destination addresses for sending crypto assets
- Withdrawing Japanese yen

Registering a passkey is optional. Customers who cannot use a passkey can use their existing two-factor authentication method instead.

At this time, passkeys cannot be used to log in.

How to Set Up Passkey Verification

For step-by-step setup instructions, how to use passkey verification, and supported devices and browsers, please see our guides:

Passkey verification guide:

<https://bitflyer.com/en-jp/s/passkey>

For more details about passkeys, see our FAQ:

<https://bitflyer.com/en-jp/faq/accountlogin>

bitFlyer will continue to strengthen its security measures and enhance convenience so that customers can trade crypto assets with confidence.

About the bitFlyer Group

The bitFlyer Group began operations in Japan in 2014 with the mission to "Simplify the World with Blockchain." Having ranked No.1* in Bitcoin trading volume in Japan for ten consecutive years, the Group is one of Japan's leading exchanges by crypto asset trading volume, and today operates on a global scale, with hubs in Japan, the United States, and Europe.

bitFlyer Holdings, Inc. oversees the Group's overall management strategy and governance. With safety and reliability as its top priorities, it works to advance the sound development of the market and create new financial infrastructure.

In its core crypto asset exchange business, the Group provides bitFlyer, an exchange that makes buying and selling crypto assets simple for everyone. Alongside beginner-friendly services, it also offers advanced trading tools for professional traders, meeting a wide range of needs.

At bitFlyer Blockchain, Inc., new technologies are built on Miyabi, its proprietary high-performance blockchain, to support diverse use cases across the financial and industrial sectors. Custodiem, Inc. is working toward launching a crypto custody business for institutional investors and businesses, drawing on the operational expertise and advanced security technology built up over years in the crypto asset exchange business.

The bitFlyer Group will continue to leverage the strengths of its Group companies to build a sound market grounded in safety and reliability and to establish new financial infrastructure.

Official website: <https://bitflyer.com>

* Based on data published by the JVCEA and other companies, compiled by bitFlyer (annual trading volume, including contract for difference (CFD) and futures trading, from 2016 to 2025).

Disclaimer (Please read carefully):

- Crypto assets are not legal tender and may be used to settle a payment only if the person receiving the payment agrees.
- The price of crypto assets may fluctuate due to changes in the balance of supply and demand and other factors, which may result in losses.
- Fees and other charges may apply to crypto asset and related transactions. For details on fees and other charges, see [this page](#).
- To engage in over-the-counter crypto asset derivative transactions, you must provide a margin deposit. For details on the required margin deposit, its calculation method, the applicable margin rate, and other margin-related information, see [this page](#).
- Over-the-counter crypto asset derivative transactions let you trade amounts exceeding your margin deposit with a small amount of funds. However, rapid price fluctuations of crypto assets and other factors may cause losses exceeding your margin deposit within a short period.
- In over-the-counter crypto asset derivative transactions, factors such as sudden price movements or the execution of a loss-cut may result in a trade being executed at a price or under conditions different from those you anticipated at the time of your order, or may result in a trade not being executed at all.
- Before trading, be sure to thoroughly review our pre-contract disclosure documents and related materials.

bitFlyer, Inc.

Financial Instruments Business Operator: Director-General of Kanto Local Finance Bureau (FIBO) No. 3294
Crypto Asset Exchange Service Provider: Director-General of Kanto Local Finance Bureau No. 00003 / Member of the Japan Virtual and Crypto assets Exchange Association (JVCEA)

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