

Apartment Japan Forms Strategic Partnership with Online Medical Service for Foreign Residents “Mimipo for Travel”

~ Providing Peace of Mind for Mid- to Long-Term Foreign Residents in Japan through the Collaboration of Housing × Healthcare ~

DID-GLOBAL Co., LTD. (Headquarters: Chuo-ku, Osaka; CEO: Akiko Kondo), the operator of the foreigner-friendly rental platform **Apartment Japan**[®] (<https://apartment-japan.com/>; hereinafter “Apartment Japan”), has entered into a strategic partnership with Prosent, Inc. (Head Office: Chuo-ku, Tokyo; CEO: Chihiro Ito; hereinafter “Prosent”), provider of multilingual online medical consultation services including “Mimipo for Travel.”

The alliance aims to deliver new services through a “Housing × Healthcare” collaboration, helping foreign residents in Japan who are unfamiliar with the Japanese language to live with greater security and peace of mind.

Collaboration of Residence × Multilingual Online Medical Consultation

- More Peace of Mind with Multilingual Online Medical Consultation

Mimipo
for Travel



Connected on  Apartment Japan[®]

【Background】

Foreign residents in Japan often face challenges when they feel unwell or require medication, such as “not knowing which clinic to visit” or “worrying about whether they will be understood due to the language barrier.” Although local governments compile lists of medical facilities that can accommodate foreign languages, the number of available institutions is limited and often located far from home. Furthermore, many facilities only offer English or a few other languages, making it difficult for non-Japanese speakers to explain symptoms and understand doctors’ instructions. For short-term residents or students without Japanese health insurance, concerns about uncertain medical costs further exacerbate the problem.

【Features of Mimipo for Travel】

“Mimipo for Travel,” provided by Prosent, is designed to resolve these issues and offers the following key features:

- **Online medical consultations and prescriptions by Japanese doctors:** Licensed Japanese physicians provide diagnoses and prescriptions 24/7, with attentive consultations lasting 15–30 minutes.
- **Multilingual medical interpretation support:** Covers 256 languages, with accurate translation of medical terminology and culturally sensitive communication to ensure understanding of symptoms and prescriptions.
- **At-home completion of consultations:** No need to travel or wait. The appropriate medical department is determined by the doctor, and the consultation is completed online.
- **Prescription and pharmacy support:** Prescriptions are automatically sent to nearby pharmacies, and explanations are provided in the patient’s native language. Emergency transport arrangements can also be made if necessary.

【Partnership Details and Expected Outcomes】

Until now, Prosent has mainly provided this service to inbound foreign travelers through hotels. With this partnership, by linking Mimipo for Travel with Apartment Japan’s leasing system, the service will be expanded to foreign residents staying mid- to long-term in Japan.

Specifically, Apartment Japan tenants will be guided to use Mimipo’s online medical consultations, and by sharing property information in advance with Mimipo for Travel, a faster and smoother response can be ensured at the time of use.

Furthermore, by promoting the service to affiliated real estate companies and positioning it as added value for listed properties, Apartment Japan will not only provide foreign residents with “**peace of mind in healthcare**” but also enhance the **attractiveness of the properties** featured on the platform.

【Future Outlook】

DID-GLOBAL aims to go beyond being just a rental information portal for foreigners and become a true one-stop lifestyle platform—offering not only housing but also workspaces, fitness, and healthcare. Through this partnership, DID-GLOBAL will continue expanding services that combine convenience and peace of mind, helping foreign residents live in Japan confidently as part of the local community.

【About Apartment Japan】

Apartment Japan and its premium site **Apartment Japan-Luxe**, operated by DID-GLOBAL, are rental portals offering properties designed for foreign residents under conditions such as mid-to-long-term stays (1 month+), no guarantor required, and credit card payment. Listings include furnished apartments, share houses, serviced apartments, and luxury residences. From pre-arrival searches to quotations, applications, e-signing, payment, and guarantee screening, all steps can be completed seamlessly online.

Developed with support from the Small and Medium Enterprise Agency of Japan, the “Apartment Japan System” enables landlords and property managers to offer rentals to foreigners directly, without needing multilingual staff, especially when combined with the new APJ Support Service. Apartment Japan is Japan’s first dedicated DX rental platform specialized for foreign residents.

Furthermore, Apartment Japan is expanding into integrated lifestyle services for foreign residents, including partnerships with coworking spaces, fitness platforms offering foreigner passes, and the APJ Support Service (providing initial inquiry handling with an English interpretation call center). By integrating “Healthcare,” “Work,” and “Housing,” Apartment Japan is expanding as a comprehensive lifestyle platform for foreign residents in Japan.



 Find your home in Japan !


Apartment Japan®

Easy & Convenient!!

-  Minimum of 1 month ~ Long term Lease
-  Various types of Furnished Residences
-  Online Application w/your ID & E-signature
-  The latest availability for your move-in date
-  Credit card payment available

【Company Information 会社概要】

Prosent, Inc.

Headquarters : 1-3-1-43F Kachidoki, Chuo-ku, Tokyo

CEO: Yukihiro Ito

Service URL: <https://travel.mimipo.jp/>

DID-GLOBAL 株式会社

Headquarters : 2-4-16 Uchihonmachi, Chuo-ku, Osaka City

CEO : Akiko Kondo

Business : Operation of foreigner-friendly rental platform “Apartment Japan®”
and “Apartment Japan-Luxe”

Website : <https://did-global.co.jp/>

Service Sites : <https://apartment-japan.com/>
<https://luxe.apartment-japan.com/>

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